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## Earn Your Stars and Finish Your Year Strong! *Mirixa MTM and Adherence Program Cases Available Through Year-End!*

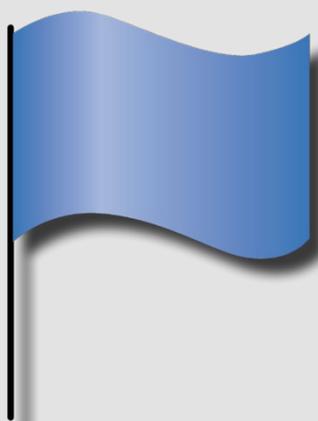
Please check your pharmacy queue for open Mirixa MTM and Adherence Program cases available through the MirixaPro<sup>SM</sup> platform. In preparation for year-end closeout of Medicare MTM programs, these programs will no longer appear in your pharmacy queue after Dec 15, 2018. Don't delay serving these cases as your patients need your counseling.

Adherence cases will continue to be available through the end of the year. All of them share the following traits:

- Each Adherence Targeted Intervention Program case should be very brief, taking the pharmacist about 5 minutes to complete.
- Your pharmacy will earn between \$12 and \$35 per case, depending on the program.
- Adherence cases can potentially help you improve your pharmacy's overall clinical performance which may help reduce fee impacts.
- Adherent patients fill their prescriptions more often, potentially creating volume and foot traffic in your store.

Some adherence cases are available only for a short time frame (many have a ten-day early removal) so it is imperative that pharmacists review for cases often and conduct them immediately.

## Best Practice Tip: Spotlight on Omission Alerts



An Omission Alert is one type of Blue Flag Care Gap Alerts that you may encounter in a case, with the other type addressing Adherence. Omission alerts are triggered when the MirixaPro platform identifies an opportunity to optimize a patient's therapy.

**Click here** for more detail on the goals of two specific omission alerts and tips to help you tackle them.

Reminder: Confirm and update Conditions and Medications in a CMR service before addressing alerts. If a patient is in fact taking the medication(s) suggested in an Omission Alert, make sure it appears in the list of Active Medications. If it does not, add the medication(s).

**Q.**

What internet browser should I be using with MirixaPro?

**A.**

The MirixaPro platform is designed to work with the most commonly used internet browsers. We test and support all MirixaPro features and functions with the most recent versions of the following browsers:

- Microsoft Internet Explorer
- Google Chrome
- Mozilla Firefox
- Apple Safari for iPad

While other browsers, especially older versions of supported browsers, MAY work for most or all features and functions, MirixaPro users should be using an up-to-date version of a supported browser to ensure the best experience and highest degree of data security.



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*Happy Thanksgiving!*



**Mirixa Support:**  
**(866) 218-6649**

**Monday - Friday 8:30am-5:30pm ET**  
or visit "**Contact Support**" on the  
**MirixaPro platform.**

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