

In This Issue!

- 2017 MTM Programs are Ending
- Closing Cases by Year-End Due Dates ... Now What?
- Fraud, Waste, and Abuse Attestation will be due in 2018. Plan now!
- Compliance and Quality Notes
- MirixaPro Enhancements Coming in 2018

2017 MTM Programs are Ending



2017 Medicare MTM Programs are drawing to a close. Now is the time to address any open cases you may have. Due to the time of year, there is no opportunity to extend cases beyond their expiration dates.

As a reminder, cases may be removed from the queue early for administrative activity or may be released with less than the full time frame available prior to end of year, so address any open cases as quickly as possible in order to ensure you have the opportunity to serve your patients' needs.

You're on Track to Close Your Cases by Their Year-End Due Date ... Now What?

Let's make sure your staff is ready to efficiently deliver high quality services in 2018. We invite you to explore the following training options:

MirixaPro Platform Training - The '**MirixaPro Platform Training**' link on the **Training & Support page** offers a full training course with lessons organized by each section of the platform. New users can take the full training course. Experienced users can get a quick refresher by selecting from individual lessons, or even parts of lessons, within the training course.

Comprehensive Medication Review - For training on MTM and delivering a comprehensive medication review (CMR) with MirixaPro, watch the **MTM Training** video in the Webinars section of the **Clinical Reference and Resource page**. You can also print out the **CMR Documentation Example** to see how your documentation in a case corresponds to a patient handout.

Fraud, Waste, and Abuse Attestation will be due in 2018. Plan to Train Your Staff for 2018.

Pharmacies that provide services to Medicare patients are required to complete Medicare-compliant Fraud, Waste, and Abuse training ("FWA") and General

Compliance Training (“GCT”) annually. In accordance with this CMS requirement, Mirixa requires MirixaProSM users to attest that they have taken FWA/GCT each year.

In January, Mirixa’s opening splash screen on the MirixaPro platform will ask users to attest to having completed this training. Users must attest that they have taken FWA/GCT within the past 12 months.

FOR MORE INFORMATION ON FWA TRAINING AND ATTESTATION, [CLICK HERE!](#)

COMPLIANCE AND QUALITY NOTES

Tasks associated with delivering an MTM service may be delegated to supporting personnel when applicable legal and regulatory guidelines allow. Where permitted, pharmacists may allow pharmacy technicians, pharmacy students, or other qualified individuals to assist with the services provided by the pharmacy within the MirixaPro platform. All pharmacy staff members who use the MirixaPro platform must have a unique user account. Users should never share their credentials with anyone, including other pharmacy staff members.

Coming Soon....



In 2018, you’ll notice improvements on the Worksheet Tab to the questions related to confirmed Conditions. These enhancements make these sections more compact and quicker to complete by supporting your review in a clinical checklist format.

Live and recorded training for both general MTM and Targeted Programs will also be updated. View the schedule and register for a live session on the [Training & Support page](#) under ‘Live Training Sessions Schedule.’ For on-demand training, access the [MTM Training](#) video on the [Clinical Reference and Resource Page](#).

Happy Holidays



Thanks for your partnership this year!

Mirixa Support:
(866) 218-6649

Monday - Friday 8:30am-5:30pm ET
or visit 'Contact Support' on the
MirixaPro platform.

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